



## Take control of future mechanical repairs

Volkswagen vehicles are known for quality and dependability, but even the most well engineered vehicles require repairs. Volkswagen Protection Plus Mechanical Breakdown Protection (MBP) is an extended warranty product that covers many costly vehicle components that can potentially fail over time.

Volkswagen Protection Plus MBP offers comfort in knowing your vehicle is protected should an unexpected covered breakdown occur. Simply take your vehicle to any Volkswagen dealership in Canada or the continental United States, and our factory trained technicians will handle the rest. With several coverage levels, term lengths and deductibles, Volkswagen Protection Plus MBP can be customized to meet your needs.

Volkswagen Protection Plus MBP is also packed with additional benefits such as 24 hour roadside assistance, a car rental allowance, and a claim-free reward.<sup>1</sup>

Ease the burden of future mechanical repairs today with Volkswagen Protection Plus MBP.

## Levels of coverage

### 5 STAR PLAN

Supreme protection for total peace of mind. All components are covered except for a select list of exclusions. Available on all new, certified pre-owned and used Volkswagen vehicles.

### 4 STAR PLAN

Extensive coverage across the powertrain and many other critical vehicle components that can be costly to repair. Available on all new, certified pre-owned and used Volkswagen vehicles.

### 3 STAR PLAN

Essential coverage for major powertrain components on your new, certified pre-owned and used Volkswagen. Maximum coverage limit of \$4,000 per repair visit.

## Multi-media software package (Optional Upgrade)

With this package, the cost of all Volkswagen recommended software updates to your vehicle's entertainment and navigation systems are covered (up to \$500).

## Additional benefits

Besides exceptional coverage to protect your vehicle, Volkswagen Protection Plus MBP comes complete with an array of additional benefits, with no deductible.

### 24 Hour Roadside Assistance

- Towing
- Battery jump starting
- Lock-out service
- Fuel delivery
- Winching
- Flat tire changes (using spare tire)

### Trip interruption

Reimbursement of lodging and meal expenses if your covered vehicle breaks down while you are on a road trip and repairs last overnight (\$100 per day, up to \$500 per repair visit).

### Rental benefit

Replacement car while your vehicle is being repaired (\$50 per day, up to \$200 per repair visit).

### Transferable

If you sell your vehicle, Volkswagen Protection Plus MBP is transferable to the next private owner.

### Claim-Free Reward<sup>1</sup>

If no claims have been filed or additional benefits utilized by the time your Volkswagen Protection Plus MBP coverage expires, you may choose from one of the following three reimbursement options:

- A. Selling dealer will provide you a coupon for the total value of a new, qualifying Volkswagen Protection Plus MBP contract/policy; or
- B. A store credit at your selling dealer for the full amount paid for your contract/policy (inclusive of taxes) up to \$2,000; or
- C. A refund cheque of the amount paid for your contract/policy (inclusive of taxes) up to \$1,000.

<sup>1</sup> Available on select 4 Star and 5 Star plans only.

## Coverage that delivers peace of mind

Mechanical breakdowns can happen when you least expect them and are often costly to repair. With Volkswagen Protection Plus Mechanical Breakdown Protection on board, you will enjoy:

- The security of knowing your Volkswagen is covered for many common and expensive component failures and mechanical breakdowns.
- Maximized re-sale of your Volkswagen with an extended warranty that is transferable to another private owner.
- 24 hour roadside assistance to help get your Volkswagen back on the road as quickly as possible.
- Car rental coverage should your Volkswagen be at the dealer for a covered repair.

## Typical repair costs

In the event of a mechanical breakdown, a quality repair may cost more than you think. <sup>1</sup>	
Engine replacement	\$7,833
Differential repair	\$1,584
Alternator replacement	\$527
Air conditioner repair	\$575
Fuel pump replacement	\$452
Radiator repair	\$581
Transmission replacement	\$6,443
Leaking cylinder head gasket	\$1,380
4 wheel drive transfer case repair	\$669
Master brake cylinder replacement	\$633
Power window motor replacement	\$380
Airbag assembly replacement	\$1,060

<sup>1</sup> Vehicle repair costs can vary based upon many factors. The values above are for illustrative purposes only and may not represent your repair costs.

## At a glance

Covered Items	3 Star Plan	4 Star Plan	5 Star Plan
Engine	⓪	●	●
Turbocharger	●	●	●
Transmission	⓪	●	●
Transfer Case	⓪	●	●
Drive Axle	●	●	●
Steering	⓪	●	●
Brakes	⓪	●	●
Hybrid Vehicle Components	●	●	●
Electrical	⓪	●	●
Air Conditioner	⓪	●	●
Fuel Delivery	⓪	●	●
Front and Rear Suspension		●	●
Cooling		●	●
Multi-media software package (optional upgrade)	✓	✓	✓
All Vehicle Components (other than a list of exclusions)			●
Additional Benefits			
24 Hour Roadside Assistance	●	●	●
Trip Interruption	●	●	●
Car Rental Benefits	●	●	●
Claim-Free Reward		●	●

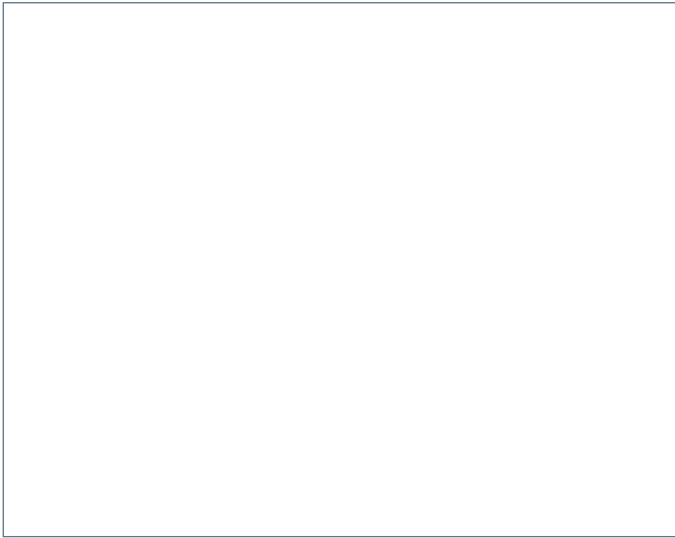
⓪ A restricted list of components are covered compared to higher levels of coverage.



**Volkswagen Protection Plus<sup>®</sup>**  
Mechanical Breakdown Protection

Ask your Selling Dealer for more information or call:

**1-866-689-0840**  
[vwpp.ca](http://vwpp.ca)



Note: The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territory requirements.

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**Volkswagen Protection Plus<sup>®</sup>**  
Mechanical Breakdown Protection

## Mechanical Breakdown Protection for New, Certified Pre-owned, or Used Volkswagen vehicles



## Program highlights

Consider these reasons to purchase Volkswagen Protection Plus Mechanical Breakdown Protection.

- Fully backed by Volkswagen Canada Inc. – there is no comparison.
- Lock-in future repair costs with today's money.
- Make affordable monthly payments.
- Quality new or remanufactured parts for your Volkswagen vehicle.
- Experienced and licensed Volkswagen technicians to perform your repairs.
- Coverage throughout Canada and continental U.S.
- Fully refundable within 60 days of purchase.
- Valuable additional benefits including rental vehicle, 24 hour roadside assistance, and trip interruption commence at time of purchase.
- Fully transferable to next private owner.
- Maximize resale value.



For every purchase of Volkswagen Protection Plus MBP, a donation is made to the Canadian Cancer Society. With two in five Canadians likely to suffer from some form of cancer in their lifetime, finding a cure has never been more important. Visit [cancer.ca](http://cancer.ca) to learn more about this worthy cause.





# Volkswagen Protection Plus<sup>®</sup>

## Mechanical Breakdown Protection

Covered Components	3 Star Plan	4 Star Plan	5 Star Plan
ENGINE (& all internally lubricated parts contained within the engine)			
Cylinder Block, Cylinder Head(s)	●	●	●
Pistons, Piston Rings & Wrist Pins	●	●	●
Connecting Rod Bearings	●	●	●
Crankshaft	●	●	●
Camshaft	●	●	●
Camshaft Bearings, Case & Followers	●	●	●
Timing Gears, Guides, & Tensioner	●	●	●
Timing Cover & Housing	●	●	●
Rocker Arms, Shafts, Bearings	●	●	●
Cylinder Head Valves, Guides, & Lifters	●	●	●
Springs, Seals, Retainers, & Seats	●	●	●
Push Rods	●	●	●
Oil Pump & Oil Pump Housing	●	●	●
Harmonic Balancer	●	●	●
Intake & Manifolds	●	●	●
Valve Covers	●	●	●
Engine Mounts	●	●	●
Water Pump	●	●	●
Seals & Gaskets	●	●	●
Cam Plug		●	●
Timing Chain or Belt		●	●
Engine Oil Cooler		●	●
Crankshaft Pulley		●	●
TURBOCHARGER			
Turbocharger housing & all internal parts	●	●	●
Seals & Gaskets	●	●	●
TRANSMISSION (Automatic or Standard) (& all internally lubricated parts)			
Transmission Case	●	●	●
Torque Converter	●	●	●
Flywheel/Flex Plate	●	●	●
Vacuum Modulator	●	●	●
Electronic Shift Control Unit	●	●	●
Transmission Mount	●	●	●
Seals & Gaskets	●	●	●
Ring Gear		●	●
Servo & Governor Covers		●	●
Hydraulic Clutch Master & Clutch Slave Cylinders		●	●
Factory Installed Transmission Cooler & Lines		●	●
Hydraulic Lines & Fittings		●	●
TRANSFER CASE (& all internally lubricated parts)			
Transfer Case Housing & all internal parts	●	●	●
Seals & Gaskets	●	●	●
Mounts		●	●
Vacuum or Electric Control Motors		●	●
DRIVE AXLE (& all internal parts contained within the Drive Axle)			
Front & Rear Drive Axle Cases	●	●	●
Locking Hubs	●	●	●
Axle Shafts	●	●	●
Drive Shafts & Yokes	●	●	●
Universal Joints	●	●	●
Centre Support Bearing	●	●	●

Covered Components	3 Star Plan	4 Star Plan	5 Star Plan
Constant Velocity Joints	●	●	●
Wheel Bearings/Hub Assemblies	●	●	●
Axle Bearings	●	●	●
Four-Wheel Drive Actuator	●	●	●
Differential Cover	●	●	●
Seals & Gaskets	●	●	●
STEERING			
Rack & Pinion Steering Gear (all internal parts)	●	●	●
Power Steering Pump	●	●	●
Steering Knuckle	●	●	●
Steering Column Assembly	●	●	●
Seals & Gaskets	●	●	●
Control Valve		●	●
Cooler		●	●
High Pressure & Return Hoses		●	●
Lines & Fittings		●	●
Tie Rod Ends & Boots		●	●
Steering Speed Sensors		●	●
BRAKES			
Master Cylinder	●	●	●
Vacuum/Assist Booster	●	●	●
Disc Brake Calipers	●	●	●
Wheel Cylinders	●	●	●
Proportioning Valve	●	●	●
ABS Hydraulic Control Unit	●	●	●
Accumulator & Pump	●	●	●
ABS Electronic Control Module	●	●	●
Seals & Gaskets	●	●	●
Backing Plates		●	●
Self Adjusters & Return Springs		●	●
Brake Hydraulic Lines & Fittings		●	●
Wheel Speed Sensors		●	●
ELECTRICAL			
Alternator & Voltage Regulator	●	●	●
Starter Motor	●	●	●
Solenoid & Drive	●	●	●
Engine Compartment Wiring Harness	●	●	●
Electronic Powertrain Control Module	●	●	●
Electronic Ignition Module	●	●	●
Ignition Switch	●	●	●
Front & Rear Window Wiper Motor(s)	●	●	●
Stop Lamp Switch & Headlamp Switch	●	●	●
Turn Signal Switch & Multifunction Switch	●	●	●
Heater/A.C. Blower Speed Switch	●	●	●
Manual Heater/A.C. Control Assembly	●	●	●
Horns	●	●	●
Washer Pump & Switch	●	●	●
Ignition Coil		●	●
Crank Angle Sensor		●	●
Wiring Harnesses		●	●
Gauges		●	●
Cruise Control System		●	●

Covered Components	3 Star Plan	4 Star Plan	5 Star Plan
Power Window Motor(s)		●	●
Power Window Switch		●	●
Rear Defroster Switch		●	●
Power Door Lock Actuator & Switch		●	●
Navigation System		●	●
HYBRID VEHICLE COMPONENTS			
Electric Motor	●	●	●
High Voltage Cables	●	●	●
Power Converter/Inverter	●	●	●
Battery Charger	●	●	●
Generators	●	●	●
AIR CONDITIONER			
Condenser	●	●	●
Compressor	●	●	●
Clutch & Pulley	●	●	●
Air Conditioning Lines & Hoses	●	●	●
Evaporator	●	●	●
Idler Pulley & Idler Pulley Bearing	●	●	●
High/Low Compressor Cut-Off Switch	●	●	●
Expansion Valve	●	●	●
Receiver/Dryer		●	●
Refrigerant in conjunction with the repair or replacement of an above-listed component			
Seals & Gaskets	●	●	●
FUEL DELIVERY			
Fuel Pump & Relay	●	●	●
Fuel Distributor & Injectors	●	●	●
Vacuum Pump	●	●	●
Metal Fuel Delivery Lines	●	●	●
Fuel Pressure Regulator		●	●
Fuel Injection Sensors & Control Units (except Oxygen Sensor)		●	●
Seals & Gaskets		●	●
FRONT & REAR SUSPENSION			
Upper/Lower Control Arms & Shafts		●	●
Bearings or Bushings		●	●
Upper & Lower Ball Joints		●	●
Radius Arm & Bushings		●	●
Torsion Bars & Mounts or Bushings		●	●
Stabiliser Bar, Links & Bushings		●	●
Spindle & Spindle Support		●	●
COOLING			
Engine Cooling Fan, Motor & Relay		●	●
Water Pump & Pulley		●	●
Fan Clutch		●	●
Serpentine Belt Tensioner		●	●
Radiator, Heater Core		●	●
Thermostat		●	●
Blower Motor		●	●
Hot Water Control Valve		●	●
Seals & Gaskets		●	●
Multi-media software package (optional upgrade)	✓	✓	✓
ALL VEHICLE COMPONENTS (other than a list of exclusions)			

NON-COVERED COMPONENTS  
(Refer to contract/policy for full details)

ACCESSORY ITEMS  
Cell Phones, Electronic Keyless Entry Transmitter (Key Fob), Non-Factory Audio Equipment.

MAINTENANCE RELATED ITEMS  
Exhaust and Emission Systems, Batteries, Shock Absorbers, Struts / Mounting Plates, Clutch Assembly, Brake Rotors and Drums, Friction Clutch Disc and Pressure Plate, Light Bulbs, Fuses, Throw Out Bearing, Manual Linkages, Safety Restraint Systems (except air bags).

COSMETIC ITEMS  
Glass, Lenses, Sealed Beams, Weather Strips and Trim Items, Moldings, Bright Metal and Chrome, Upholstery and Carpet, Paint, Outside Ornamentation, Bumpers, Body Sheet Metal and Panels, Frame and Structural Body Parts.

Some terms and conditions apply. See policy for details. Powertrain items under the 5-Star plan are covered upon expiration of the manufacturer's extended powertrain warranty. MBP coverage for certified vehicles commences when the certified pre-owned warranty term expires.

## 5 STAR PLAN

SOME EXAMPLES OF ADDITIONAL COVERED COMPONENTS ARE:

- ▶ Airbags

▶ Heated Seat Elements

▶ Keyless Entry Module

▶ Heater / Vent Control Actuator

▶ Wire Harnesses
- ▶ Body Control Modules

▶ Fuse Box / Power Distribution Module

▶ DRL Module

▶ Coil Springs

▶ Window Regulators

- ▶ Windshield Washer Reservoir & Spray Nozzles

▶ Rear Park Distance Monitoring System

▶ Door Latch Assembly & Lock Cylinders



SUPERIOR COVERAGE

Photo is for illustrative purposes only.